

My name is Glenn Sabatka and I am the Manager of the WGCU & WMKO Radio Reading Service in Southwest Florida. We purchased the WireReady package for our Radio Reading Service, as it is accessible to me, a person who is blind. It serves all my needs for recording, editing, playback, storage and automation.

As a person who is blind and has been the manager of a reading service for twenty one years, I must say what a pleasure it is to be able to run my station without assistance. I use the ASAP speech synthesizer and am able to do whatever needs to be done. WireReady, though digital and on a computer screen, uses terms I have used for years. There are carts in my library, cart decks and automation decks just the same as I have always used. The only difference now is that they are on a computer screen. Editing is a snap and I can either trim heads or tails of a recording) with up to 1/100 of a second precision) or cut from within the program. I wrote all the playlists and automated the station myself and the procedure is easy. There are hot-keys for commands (insuring very few type-o's) and they make sense! What I can't figure out is solved by the support I receive whenever I have a problem.

If there is something I want to do to make our automation smoother or if I can't figure out how to set something up, all I do is call WireReady's 800 number and their support team calls back in less than one hour. Then there is Sam.

Mr. Sam Bushman is a member of the WireReady support team. He has proven to be exceptionally helpful. Sam is blind, runs a radio station, and really knows his stuff. He explains every detail clearly to me as a blind operator and our station engineer can also talk to him about engineering questions or how to configure our equipment with ease. Sam is quite a guy. He is never impatient, explains every detail clearly and is a pleasure to work with.

WireReady works for me and I am very pleased with the independence it provides to me as a blind station manager and the support the company provides. I do not work for WireReady and just wanted to write this as it has enabled me to serve my listeners easier and better. Thank you WireReady for providing a product that makes sense and support that is there when you need it.

Glenn Sabatka
Manager WGCU & WMKO Radio Reading Service