(800) 833-4459 | www.wireready.com | sales@wireready.com

Installing NewsReady for Windows with
Turnkey Assistance From WireReady NSI Support

Thank you purchasing NewsReady for Windows. You may follow the installation instructions that were provided with the software, or have WireReady NSI assist with your installation.

You can call our office at 800 833-4459 and request a time for our Tech Support Department to work with you to setup your system. Feel free to book a time, or we will call you back in less than 15-20 minutes.

There are several ways that a system can be set up, depending on how many computers are available for the news system. Please refer to the section that fits the way your system will be set up:

- Multiple-user on a LAN (network)
    - Dedicated server and dedicated wire capture machine
    - Dedicated wire capture machine that will also be acting as the server

- Single-user Stand-alone - the news will be created on the same computer that is capturing the wire services.

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Dedicated Server and Dedicated Wire Capture machines

If the wire capture machine is on the network and has Internet access, WireReady NSI can access this machine and install/configure the news system remotely, while you watch. WireReady NSI can talk you through installing LogMeIn, which is a simple and easily set up program that will allow us to see and control your computer over the Internet.

While WireReady NSI is connected to your computer, we will:
- Load the software
- Enable file sharing and configure networking for the other computers to access the server files
- Start the wire services capturing
- Set the machine to log into Windows automatically on startup with TweakUI.
- Install audio compression (if using WanReady/WebReady)
- Get DBCapture configured (if using WanReady/WebReady)
- Set the computer to auto-start the background programs (DBCapture, WinCap) on startup.

Once this is all set up from the capture machine, WireReady NSI can talk you through:

- Mapping each workstation that will be using NewsReady for Windows to the server drive (usually w:\) where the program is installed.
- Setting up the desktop shortcut to NewsReady for Windows on each machine on the network. The machines can be set to automatically start NewsReady for Windows when the computer is restarted, if desired.
- Setting up each workstation to automatically log into Windows on start up.
- Installing the GoldWave audio editor (if purchased) on each workstation using the license information shipped with the system. If you will be using a different audio editor, we can set that program up to be the default editor for the audio files.

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Once all of the machines are set up and configured, WireReady NSI can provide interactive training over the phone and Internet. Using LogMeIn, your staff can be shown how to access and use all the features of NewsReady for Windows, and can try out the software while the trainer is connected.

WireReady NSI can set up a backup routine, using the Windows Task Scheduler, to run nightly or weekly. By backing up the important system and configuration files to one of the workstations, WireReady NSI can assist in turning that workstation into a backup server and get the newsroom back up and running if you suffer a catastrophe on the server.

The system is now ready to use. Call WireReady NSI Support at 800-833-4459 for any problem or question.

If you bought WanReady or WebReady:
After the users get comfortable with the system and doing newscasts, WireReady NSI can set up the WanReady system to send text/audio between markets, and the WebReady system to publish news stories to your web site.

Additional information:
- Both WinCap (which captures the wire services) and DBCapture (when using WanReady/WebReady) can run from the system tray. This keeps these programs, which should run 24/7, a little more out of the way from users. There is less chance that someone could shut them down while doing some other function on the computer (I.E. using the Internet).

- WinCap and DBCapture require a password to shut them down. This further prevents users from shutting the programs down and the station missing important news stories or delay sending/receiving files when using WanReady/WebReady. The password is "exit", but should not be known to general news staff.

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Dedicated Server/Wire Capture machine

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- Enable file sharing and configure networking for the other computers to access the server files
- Start the wire services capturing
- Configure audio compression (if using WanReady/WebReady)
- Get Dbcapture configured (if using WanReady/WebReady)
- Set the machine to log into Windows automatically on startup with TweakUI.
- Set the computer to auto-start the background programs (DBCapture, WinCap) on startup.

Once this is all set up on the server/capture machine, WireReady NSI Support can talk you through:

- Mapping each workstation that will be using NewsReady for Windows to the server drive (usually w:\) where the program is installed.
- Setting up the desktop shortcut to NewsReady for Windows on each machine on the network. The machines can be set to automatically start NewsReady for Windows when the computer is restarted, if desired.
- Setting up each workstation to automatically log into Windows on start up.
- Installing the GoldWave audio editor (if purchased) on each workstation using the license information shipped with the system. If you will be using a different audio editor, we can set that program up to be the default editor for the audio files.

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The system is now ready to use. Call WireReady NSI Support at 800-833-4459 for any problem or question.

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Additional information:

- Pay attention to overall system speed. Because the capture station is also the server, anytime one of the other workstations goes to search for news, save a file, or open an audio file, their computer has to wait for the capture station to "serve" their file request. In theory, this should be instant, to within a fraction of a second. If the users ever notice it taking longer than they would like, you can solve this problem INSTANTLY by finding another computer (any windows computer/windows version) and putting it right next to the capture station. What we'll do is copy all the files to the new box and update the other workstations to look to this new computer instead of the capture machine. Capturing wire services is low demand, but if the capture station is ever setup to auto-record audio feeds, this is when you might notice a delay.

The only time the difference may be noticeable is when playing audio on the air. News people like audio playback to be instant when they hit the play button. NewsReady for Windows does local caching, where the workstation "grabs" all the audio files in a newscast from the server BEFORE they go on the air. The first time you hear a complaint that audio takes too long to play, we can show you how to change an INI setting to put the system in this mode.

Eventually, if you ever have many machines running NewsReady for Windows, separating the server from the capture station may be recommended.

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Single User Stand-Alone machine

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While WireReady NSI is connected to your computer, we will:

- Load the software
- Start the wire services capturing
- Set the machine to log into Windows automatically on startup with TweakUI.
- Set up the desktop shortcut to NewsReady for Windows. The computer can be set to automatically start NewsReady for Windows when the computer is restarted, if desired.
- Install audio compression (if using WanReady/WebReady)
- Get DBCapture configured (if using WanReady/WebReady)
- Set the computer to auto-start the background programs (DBCapture, WinCap) on startup.
- Install the GoldWave audio editor (if purchased) using the license information shipped with the system. If you will be using a different audio editor, we can set that program up to be the default editor for the audio files.

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